

connecting communities



Leeanne Caton speaking at the NAIDOC march celebration - 16 July 2021

From the CEO's desk

On the 13th of July, Aboriginal Housing NT (AHNT) launched their Strategic Plan in the Parliament House. In the same event, AHNT also signed a Memorandum of Understanding (MOU) with NT Shelter. This signifies the formal partnership between AHNT and NT Shelter to fight homelessness and to work together to increase the quality and quantity of housing in the NT. This MOU is the first known partnership of its kind between Aboriginal and non-Aboriginal peak housing bodies in Australia. The Board of AHNT is made of representatives of Aboriginal Housing Providers across the Territory, which includes Yilli Housing. We are so proud to be part of this significant event and we are glad that we can be part of AHNT.

NAIDOC was a blast this year, after uncertainty due to Darwin lockdown, we managed to celebrate NAIDOC without COVID restrictions. Yilli is glad to be a gold sponsor for the NAIDOC week. This year's

NAIDOC theme is: Heal Country! Healing Country means hearing those pleas to provide greater management, involvement, and empowerment by Indigenous peoples over country. This NAIDOC statement couldn't be further from the truth. Yilli Housing always strives to empower the local Aboriginal communities, to regain control over housing development and housing management for our people.

The latest COVID lockdown was a reminder for all of us to be vigilant and to follow all the health protocols. We are very glad that the spread was contained pretty quickly. We encourage all our tenants and stakeholders to get COVID vaccine as soon as possible. Various studies show that vaccinated individuals are less likely to get hospitalised due to COVID. By getting vaccinated we also protect people around us who cannot get vaccinated such as children

and elderly people. YiSSA, our short stay accommodation in Marrara, has run for more than a year now. YiSSA provides affordable rooms with three meals a day. It has given thousands of people a safe place to stay. This has helped many people who have difficulties securing accommodation while visiting Darwin. YiSSA also plays an important role during this pandemic as we give people a safe place to stay in the event of a lockdown. We are keen to keep YiSSA running to complement our long-term housing.

The ABS census date is on Tuesday, 10 August 2021. We encourage everyone to fully participate in this census. The Census data help the government to make important decisions. We keep saying that we need more houses and we face overcrowding, we hope that the census data back our requests.

Remember, you will not get in trouble for completing the census because your information is safe, it will not be shared with other government bodies, not the police, not Centrelink and not even us.

The Northern Territory Local Government general election will also be held on Saturday 28 August 2021. Make sure that you use your voting rights.

We are approaching the wet season soon, please stay safe and have a cyclone plan in hand. Please notify our office if you find any cyclone hazard around your community. We will conduct pre-cyclone clean-ups across the urban communities in November. We will keep you updated with the dates, and for residents in the suburbs, please check with your local council for the pre-cyclone clean-up dates.

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NTIBN Members showcase

NTIBN Members Showcase was held at Yilli Office in March this year. The on site networking event promoting Yilli Housing as a Certified Members of NTIBN to other NTIBN members.

I got my COVID vaccine

Leeanne got vaccinated early in July. Thank you Danila Dilba for providing this COVID vaccine to everyone in the community,



NAIDOC March and supports

Yilli celebrates NAIDOC week by sponsoring NAIDOC events as a gold sponsor and being part of the NAIDOC march.

AHNT Strategic plan launch

Aboriginal Housing NT (AHNT) launched their strategic plan in the Parliament House on the 13th July 2021. Leeanne Caton is the current AHNT chairperson.

In this occasion AHNT also signed an MOU with NT Shelter.



Staff profiles



Everyone, meet Danneelee Egan!

Hi my name is Danneelee Egan, I'm a Gurindji and Alyewrre woman from Alice springs.

I'm a property officer managing Berrimah estate and Knuckeys lagoon.

I love my job cause I get to work and help educate my people on how to manage and take care of their home. (just the little things in life)

I'm a one eyed blues supporter all the way supporting Carlton football club and NSW blues!



Everyone, meet Jackie McSkimming!

Jackie is our Property Officer working from our main office at Callanan, Yarrowonga.

Jackie is taking care of the Bagot community. She likes her job because she can continue to work with her people on the ground.

Jackie is from Tiwi Island and she likes to spend time with her grandchildren.

She is a big supporter of Carlton and Gold Coast Suns.

Tenancy Satisfaction Survey 2021

83% of residents are satisfied with the housing service provided by Yilli



82% are satisfied with the repairs service



75% are satisfied with the condition of the house



90% said that they were happy with the level of communication with Yilli Housing staff



88% are satisfied with the value for money for the rent they pay



The survey was conducted by the Community Housing Industry Association NSW (CHIA NSW). Yilli Rreung's 2021 tenant satisfaction survey include tenants indicating high levels of satisfaction with most areas of their housing service, as well as high levels of personal wellbeing.

When compared to the CHIA NSW's benchmark indicator set, Yilli Rreung Housing performed above the benchmark in 12 indicators.

Notifications

Berrimah Estate Mobile Kiosk



Yilli housing runs a mobile kiosk in the SILA Single at Berrimah Estate tenants every:

Wednesday, Thursday and Friday 1-3 PM (Except for public holidays)

You can buy power cards, washing machine tokens, pay rent and check mail from our mobile kiosk.

Please spare a few minutes to buy power cards during these hours to avoid \$40 call out charges.

Just to be on the safe side, have at least \$20 on your power box for the weekends.

Alternatively you can walk-in to our new office site during office hours.

Berrimah Estate Mail collections



Berrimah Estate is not serviced by Australia post. If you are residing here, there are a few options to receive your mail:

- (1) Set up a PO BOX;
- (2) Receive bill statements and correspondence through E-mail instead;
- (3) Collect your mail directly from Berrimah Post Office, make sure that your address states "C/O Berrimah Post Office";
- (4) Set your mailing address to your relative's house;
- (5) Collect mail from Yilli Office or from our mobile kiosk.

New mail is collected from Berrimah Post Office every Wednesday.

All mail will be kept for a month, all older mail will be returned back to the post office.

We value your feedback



You can send your feedback through info@yillihousing.com.au or download 'Customer complain and feedback form' from our website: yillihousing.com.au/publications-and-forms.

Expression of Interest



Yilli Housing is looking for Expression of Interest for: receptionists and housekeepers
Please email your cv to: hr@yillihousing.com.au

Cyclone Clean-Up

6 September: Darwin Zone 1

Alawa, Anula, Brinkin, Casuarina, Jingili, Karama, Leanyer, Malak, Marrara, Moil, Muirhead, Nakara, Tiwi, Wagaman, Wanguri, Wulagi

20 September: Darwin Zone 2

Bayview, Coconut Grove, Darwin City, Fannie Bay, Larrakeyah, Ludmilla, Millner, Nightcliff, Parap, Rapid Creek, Stuart Park, The Gardens, The Narrows, Woolner, Eaton, Berrimah, Winnelie

Palmerston

The dates for Palmerston Cyclone clean up will be announced on [facebook.com/PalmerstonNT](https://www.facebook.com/PalmerstonNT)

Berrimah Estate and Town Camps

Cyclone Clean-up for Berrimah Estate and Town Camps are organised by Yilli Housing, it is usually held in November. We will announce the exact dates on [facebook.com/yillihousing/](https://www.facebook.com/yillihousing/)



Australian Bureau of Statistics **Census**
The Census is on 10 August 2021

"Our Story. Our Future." was created by proud Wiradjuri, Wirjibak, Yuin and Gumbaynggirr artist Luke Penrith and Malukigal people, Badu Island artist Nasel Tenway.

The Census counts every person and home in Australia. It helps to tell **our story** of who we are as a people.

Before Census night, you'll either get a letter with instructions on how to complete online or a paper form. You can start as soon as you get your instructions.

Make your community count. Include **everyone** who is staying in your home on Census night, such as Elders, babies and visitors.

Your personal information isn't shared with other government agencies or anyone else.

Help is available – visit www.census.abs.gov.au/indigenous or call 1800 512 441.

For more information, visit www.census.abs.gov.au/indigenous or call 1800 512 441.