

connecting communities



Yilli Rreung's maintenance team

From the CEO's desk

Welcome to our first newsletter this year. No doubt it has been a challenging time here in Darwin and around the world. Within just one month there has been an explosion of COVID-19 cases in Australia. We too are affected but we are still ready and willing to help in any way we can. We are closely monitoring the situation here in the NT and I am attending various teleconference meetings to stay in touch with the Government and other agencies regarding the development of this pandemic.

We have been working with the community leaders; we held meetings at Bagot, PIV and Berrimah Estate to communicate the situation with our residents. We were giving away care packs and making basic necessities available for residents to purchase so they can minimise interaction outside of community. All communities and outstations are currently closed for non-essential services and visitors. We hope these actions can help to educate

tenants and reduce the risks of contracting the virus. However, it is up to communities to monitor visitors as visitors can also bring the virus to our communities.

Although so far there has not been any community spread recorded here in the NT, we have also scaled down our operation. We are currently operating on a skeleton crew and all high-risk staff are not currently working until further review. This response is aligned with both the federal and NT Government advice.

On the positive note, we are currently at the final stage of our new office building renovation. Although we do not have the exact date of relocation yet, we are optimistic that we can move in by the end of this financial year.

We have also got new vehicles with great new design! If you are one of our residents you will soon see new Yilli vans and trucks with colourful Yilli branding on them. This upgrade is part of our commitment to continuous improvement and part of our communication plan.

As much as we want you to celebrate Easter and enjoy the coming dry weather, we advise all residents to stay at home and stay connected with your loved ones through other means such as



Community Closure

To keep our residents safe, we have closed all of communities and outstations during this pandemic.

The sign above is displayed on the community entrances. Visitors and workers are discouraged from entering the communities without valid reasons.

video calls or social media. We are taking our residents safety seriously, you should do too. Please exercise physical distancing, wash your hands often and avoid touching your face. Please read through this edition of newsletter to give you relevant information regarding COVID-19 and stay connected to the latest news released by the government at: coronavirus.nt.gov.au

#StayHome #StaySafe

CEO
Leeanne Caton



Work in progress

We are excited to move to our new office in Yarrowonga. There is a lot of work to be done before we can move in, however, we will start operating from our new place in the next couple of months. These are some pictures of our progress.



AMRRIC vet visit

Throughout February and March (before COVID restrictions), AMRRIC visited various communities to take care of our residents' furry friends. Thank you all for your hardwork. In the picture: AMRRIC team and Palmerston Indigenous Village residents. (photo courtesy of AMRRIC).



Our new vans and trucks

Have you seen our new truck design? The design depicts the housing continuum concept created by Les Huddleston. Digital vector design is done by Sam Pauline and the vehicle wrap is supplied by Signcity NT. What a great collaboration!



Staff farewell

Joyce Peris is our Property Officer for Bagot Community. She is our longest serving employee, working with Yilli Housing for 15 years! That is nearly as old as our company! Thank you for being with us Joyce, the Board and all staff members wish you all the best.

Thank you Joyce for your service!

HOW TO WASH YOUR HANDS

TO PREVENT THE SPREAD OF DISEASE



1 WET HANDS



2 APPLY SOAP



3 RUB HANDS PALM TO PALM



4 LATHER THE BACKS OF YOUR HANDS



5 SCRUB BETWEEN YOUR FINGERS



6 RUB THE BACKS OF FINGERS ON THE OPPOSING PALMS



7 CLEAN THUMBS



8 WASH FINGERNAILS AND FINGERTIPS



9 RINSE HANDS



10 DRY WITH A SINGLE USE TOWEL



11 USE THE TOWEL TO TURN OFF THE TAP



12 YOUR HANDS ARE CLEAN

ENTIRE PROCEDURE SHOULD TAKE A MINIMUM OF 30 SECONDS

30s

Notifications

New Office hours



Due to COVID-19, we are currently operating with limited staff and we are only handling urgent maintenance (such as power, water, sewage) until further notice. Our new office hours are as follow:

Monday- Friday 8.30 AM - 4.30 PM

Our office will be closed for the following public holidays:

Easter Break: Friday, 10 April- Monday 13 April 2020

May Day: Monday, 4 May

Queen's Birthday: Monday, 8 June

Please make sure you have enough power cards for long weekends. Any call-out for purchasing power cards will incur \$40 call-out fees.

Commonwealth Rent Assistance (CRA)



We encourage all residents to sign up for CRA to get rental rebate. Please talk to your property manager at your earliest convenience.

Emergency Relief (ER)



We do not have Emergency Funding until further notice.

Coronavirus

HEALTH SERVICES

Keeping safe and keeping well

1. SOCIAL DISTANCING

The health and safety of our staff and clients is important to us. This is why we have a waiting area outside the clinic. Sit away from the next person.



Keeping a safe distance from other people helps stop the spread of the virus.

A safe distance is 1.5 metres.



CALL before you come into the clinic

2. KEEPING WELL

No hand shakes

No hugging

No crowds

Cover your cough

Wash hands often

Look after your health and get a flu vaccination



COVID-19
WE'RE ALL IN THIS TOGETHER!



Don't touch your eyes, nose and mouth

Don't share smokes or drinks!

Make sure you wash your hands!

Stay on country, care for family

Stay away from big crowds

No more handshakes or hugs!

For information on COVID-19 please call the NATIONAL ADVICE HOTLINE (24/7)

1800 020 080

website:
coronavirus.nt.gov.au