



EMERGENCY RELIEF (ER) PROCEDURE

1. Please contact Yilli Housing number: **8935 0100** to make an ER appointment. Our officer will schedule an interview during ER Operational Hours (9AM- 12PM)
2. Come for the scheduled interview and bring the required documents:

100-POINTS ELIGIBILITY TEST

COMPULSORY DOCUMENTS		POINTS
Valid photo ID (passport/ driving license/ proof of age card/ Larrakia card/ ochre card or student ID)		40
Income statement (Wage slip/ centerlink income statement)		20
Bank statement		20
TYPE OF ER	DOCUMENT REQUIRED	POINTS
Bond assistance	Lease agreement/ Territory Housing Confirmation letter/ Letter from the landlord	20
Rent assistance	Rent statements (Yilli tenants)/ Lease agreement (non-Yilli tenants)	20
Water bill	PowerWater bill	20
Electricity bill	Jacana bill	20
Power cards	Medicare card/ Basic card	20
ER accommodation	Medicare card/ Basic card/Agency reference letter	20

Applicants who meet the **eligibility criteria** and fulfil the **100-points eligibility test** will receive ER fund, which will be paid directly to the service/ company.

ELIGIBILITY CRITERIA

- ▶ ER assistance must be approved by the appointed ER officers, Accountant, Financial Officer or CEO.
- ▶ All applicants are assessed individually and subject to the 100 points eligibility test in which applicants must score the required points for the type of ER sought by the client.
- ▶ To be eligible for ER assistance, the applicant must be considered to be undergoing financial hardship by the assessing officer.
- ▶ All applicant can be offered up to and not exceeding \$200 per year per applicant per ER. In special circumstances the CEO or Delegate has the discretion to approve amounts higher than prescribed.
- ▶ ER officer will ensure that any type or combination of ER is given once per financial year from 1st July to 30th June, or unless approved by the CEO or Delegate.
- ▶ Applicants are entitled to more than one type/ combination of ER (for example applicant may apply for ER Bond and ER power card not exceeding \$200 in total).
- ▶ The amount of approved ER will be paid by cheque/ transfer directly to the respective service provider, lessor, company or corporation.

OTHER EMERGENCY RELIEF PROVIDERS IN DARWIN

ORGANIZATION NAME	WEBSITE
Carers N.T. Incorporated (Ph: 89444888)	www.carersnt.asn.au
Catholiccare NT (Ph: 89442000)	www.catholicarentorg.au
Crisis Care and Resource Centre Inc	NIL
Danila Dilba- Health Service Aboriginal Corporation (Ph: 89435100)	www.daniladilbaexperience.org.au
Darwin Aboriginal & Islander Women's Shelter Inc	www.shelterme.org.au
Darwin Community Support Services Ltd	NIL
Darwin Skills Development Scheme Inc	www.dsds.org.au
Dawn House Inc.	www.dawnhouse.org.au
Foundation of Rehabilitation With Aboriginal Alcohol Related Difficulties Corp	www.forwaard.com.au
HK Training & Consultancy Pty Ltd	NIL
Larrakia Nation Aboriginal Corporation	www.larrakia.com
Mission Australia (Ph: 89953000)	www.missionaustralia.com.au
Multicultural Council of The Northern Territory	www.mcnt.org.au
North Aust Aboriginal Family Violence Legal Service - Aboriginal Corporation	www.naafvls.com.au
Northern Territory Aids and Hepatitis Council Inc	www.ntahc.org.au
Ruby Gaea Darwin Centre Against Rape	www.rubygaea.net.au
Somerville Community Services Inc (Ph: 89204100)	www.somerville.org.au
St Vincent de Paul Society (NT) Inc (Ph: 89817783)	www.vinnies.org.au
The Gathering Incorporated	www.thegatheringinc.org.au
The Salvation Army (NT) Property Trust (Ph: 89815994)	www.salvos.org.au
Anglicare- The Synod of the Diocese of the NT Inc (Ph: 89850000)	www.anglicare-nt.org.au
The Uniting Church in Australia Property Trust (NT)	NIL
Vietnam Veterans Assn of Australia NT Branch	www.vvaant.org.au
YWCA of Darwin Incorporated	www.ywcaofdarwin.com.au